

Terms and Conditions - v9

pinsandjuice

22-08-2017

TERMS OF CONDITION

TERMS OF USE

Your use of our website, www.pinsandjuice.com, constitutes your agreement to follow and be bound by the Agreement. We reserve the right to update or modify this Agreement at any time without prior notice. For this reason, we encourage you to review the Agreement whenever you use the site. If you do not agree to these terms, please do not use the site.

PRIVACY

If you purchase a product from us, we request certain personally identifiable information from you on our order form. You must provide contact information (including name, telephone number, email, and shipping address) and financial information (such as credit card number and its expiration date).

We use this information for billing purposes and to fulfil your orders only. If we have trouble processing an order, we will use this information to contact you.

While making a purchase from www.pinsandjuice.com, you are given the option to create a username and password. This user name and password functionality offers our customers the ability to quickly and easily proceed through the check out process on repeat visits. We do not store your credit card information as part of this optional service.

You agree that Pins & Juice may send messages to the email address you've provided, for the purpose of advising you of changes or additions to our website, about any of Pins & Juice products or services, or for other purposes as Pins & Juice deems appropriate.

Pins & Juice VoF is the sole owner of the information collected on www.pinsandjuice.com.

DELIVERY

We ship worldwide. Shipping charges and available service will vary based on package weight and country of destination.

Purchased items will be dispatched within 2 to 5 business days after payment has been made. For international orders, please allow up to 3 weeks for delivery to arrive, and up to 3 days within The Netherlands. If you have not received your order after 4 weeks, please notify Pins & Juice via pinsandjuice@gmail.com.

Pins & Juice is not responsible for any lost, stolen or damaged shipments.

CUSTOMS & DUTIES

All applicable customs fees, taxes and duties are the sole responsibility of the customer. Customs authorities require that we state the value of your order directly on your package - the value is the retail cost. Pins & Juice cannot mark any package(s) as a "Gift" in order to avoid customs and duties fees.

Please note that on rare occasions, customs agents may delay the delivery of some packages at their discretion. For more information on customs and duties charges, please contact your local customs office.

Payment, prices, shipping & handling charges

For both domestic and international orders we only accept PayPal.

All prices include handling or taxes (total at end) excl. shipping, if delivered to customers within the European Union. For customers outside the European Union, additional charges such as duties and custom costs may apply. As mentioned before, the buyer is responsible for any of these costs.

All prices shown on www.pinsandjuice.com are in Euro's (€). If you need a conversion to your local currency, please refer to <https://currency-converter.net> or a similar website. Exchange rates change daily, and Pins & Juice is not responsible for any loss incurred as a result of currency fluctuation. Please note that your credit card processor may charge you a conversion rate fee.

RETURN POLICY

Our return policy entitles you to return the product for any reason within 14 days counting from the day you received the product(s). Return costs are the responsibility of the buyer, unless otherwise indicated by Pins & Juice. For more information, check out the "Return Policy" button on our website.

DESIGN & SITE CONTENTS

All product designs are made by Pins & Juice.

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From time to time there may be information on www.pinsandjuice.com that contains typographical errors, inaccuracies, or omissions that may relate to product descriptions, pricing, and availability. We reserve the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice (including after you have submitted your order).

GENERAL

Pins & Juice VoF

Chamber of Commerce number: 69019177

VAT/BTW Number: NL857696300B01

Amsterdam, the Netherlands

Accessible through email (pinsandjuice@gmail.com) during business days from 9.00 to 22.00 CET. When placing an order through www.pinsandjuice.com, you agree to our terms and conditions.

Thank you for your support!