

Algemene voorwaarden - v2

05-01-2014

Say it in Dutch

Terms of Service group lessons

If your payment does not arrive in time, we cannot guarantee your participation.

We will contact you by email a few days before the start of the group, giving you all important practical information.

Cancellations can be made up to five days prior to the course. You will get a full refund minus 5 euros administration fee.

From 5 days prior to the start of the course you owe the complete course fee; however, you are permitted to send someone else in your place. We only accept written cancellations by email to info@sayitindutch.com, or by letter. Tuition fees are not refundable if you arrive late or wish to leave the course that has already started. Say it in Dutch will not refund any fees due to absence or illness.

Say it in Dutch has the right to drop a course in the event of insufficient participants. In this case, the fees already paid will be refunded in full.

Terms of Service Skype lessons

All lessons must be prepaid. Schedules are set in agreement with you. You can request a change of date until 24 hours before the lesson begins. Shorter notice will mean the lesson will be lost. The purchased lessons are valid for a limited time. You can read the limit in the description of the package in the webshop.